

Court Cancellations

Greater than 48 hours in advance will receive a 50% refund in Great Bay bucks. Any cancellation less than 48 hours will receive no refunds or credit. Any non-members who qualify for a refund will receive an “in-house” credit. Refunds must be submitted to the GBAC Office Manager on the Court Cancellation Charge Appeal form.

Inclement Weather Court Cancellations

If the club closes due to bad weather, all booked courts will receive a FULL refund in Great Bay bucks or “in-house” credit.

Members cancelling due to bad weather (not comfortable driving) will receive a FULL refund in Great Bay bucks. Contract courts will have play dates extended accordingly – no refunds or credits will be given). Member must cancel one hour or more prior to booked court time to qualify for refund or extensions.